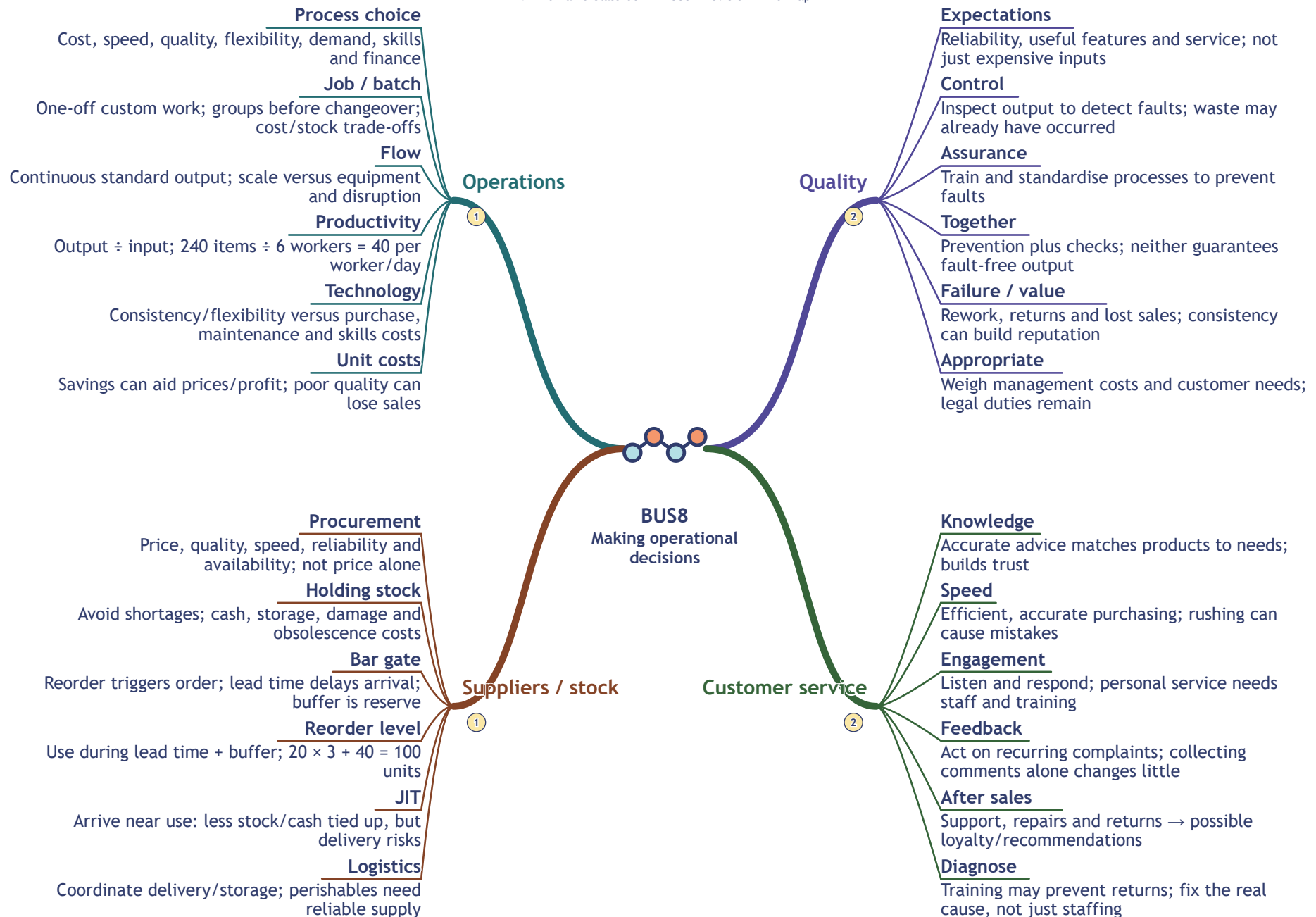




1. Suppliers / stock → Operations: Late or faulty supplies can interrupt production
2. Quality → Customer service: Reliable products and support can encourage repeat sales